

## CRISIS SERVICES

(800) 562-0112  
(413) 774-5411 *Franklin County*  
(978) 249-3141 *North Quabbin*  
If you need immediate support and assistance, call Crisis Services. Crisis Services offers 24 hour support. Crisis Services accepts all insurances and uninsured clients.

Central intake for YOUTH and PREGNANT WOMEN  
Institute for Health and Recovery  
(866) 705-2807  
All pregnant women seeking substance abuse treatment have priority access in Massachusetts.

Crisis Services CARES Program  
Peer advocates see individuals in the ER or community who are dealing with substance abuse/ alcohol addiction issues and help access detox programs and other treatment related resources. Insurance not required.

## ON-LINE & PHONE RECOVERY SUPPORT

Massachusetts Substance Abuse Information Helpline  
(800) 327-5050  
TTY (888) 448-8321  
Monday–Friday 8:00-10:00  
Saturday & Sunday 9:00-5:00  
[www.helpline-online.com](http://www.helpline-online.com)

Western Mass Peer Support Line  
Friday–Monday, 8:00pm–midnight  
(888) 407-4515.

North Quabbin Community Coalition Resource Directory  
[www.nqcc.org/resource.html](http://www.nqcc.org/resource.html)

Narcotics Anonymous  
[www.naphone.org](http://www.naphone.org)

## BEHAVIORAL HEALTH NAVIGATION

Behavioral Health Navigators assist with connections to primary care, treatment and recovery resources

Athol Hospital Emergency Department  
2033 Main St, Athol  
(978) 249-1250

## PEER RECOVERY & SUPPORT

RECOVER Project  
Addiction recovery support center  
68 Federal Street, Greenfield  
(413) 774-5489 [recoverproject.org](http://recoverproject.org)

Recovery Learning Community  
Support for emotional distress, psychiatric diagnoses, and/or trauma  
74 Federal Street, Greenfield  
(413) 772-0715 [westernmassrlc.org](http://westernmassrlc.org)

SMART Recovery  
1st/3rd Saturdays, Briggs Conf. Rm.  
Athol Hospital, 2033 Main St, Athol  
(978) 878-8572 [smartrecovery.org](http://smartrecovery.org)

## OUTPATIENT MENTAL HEALTH TREATMENT

Center for Human Development  
489 Bernardston Road, Greenfield  
(413) 774-6252  
Open Access Tuesdays 12-3:00pm

131 West Main St., Orange  
(978) 544-2148 [www.chd.org](http://www.chd.org)

Clinical and Support Options  
One Arch Place, Greenfield  
(413) 774-1000  
Open Access Monday-Friday 9-4

491 Main Street, Athol  
(978) 249-9490 [www.csoinc.org](http://www.csoinc.org)

ServiceNet  
55 Federal Street, Greenfield  
(413) 772-2935 [www.servicenet.org](http://www.servicenet.org)

## CASE MANAGEMENT

Community Support Program (CSO)  
1 Arch Place, Greenfield  
(413) 774-1000 [www.csoinc.org/  
community-support-program/](http://www.csoinc.org/community-support-program/)  
*MassHealth only*

## FAMILY SUPPORT

Learn to Cope Support group for parents and family members  
[www.learn2cope.org](http://www.learn2cope.org)

Tuesdays 7:00pm  
Greenfield Community College, C208  
One College Drive, Greenfield

Tuesdays 7:00pm Heywood Hospital  
242 Green Street, Gardner

Thursdays 7:00pm Providence Hospital  
1233 Main Street, Holyoke

Allies in Recovery Free on-line evidence-based family coaching using Community Reinforcement And Family Training (CRAFT)  
[www.alliesinrecovery.net](http://www.alliesinrecovery.net)

Parent Support Group  
Wednesdays 6:30pm  
Providence Hospital  
1233 Main Street, Holyoke

12-Step Family Support  
Nar-Anon [www.nar-anon.org](http://www.nar-anon.org)  
Al-Anon [www.ma-al-anon-alateen.org](http://www.ma-al-anon-alateen.org)

## 12-STEP SUPPORT

Alcoholics Anonymous  
Western Mass Intergroup  
(413) 532-2111 24-hour help line  
(413) 734-7500 Spanish  
[www.westernmassaa.org](http://www.westernmassaa.org)

Worcester Area Intergroup  
(508) 752-9000 [www.aaworcester.org](http://www.aaworcester.org)

Narcotics Anonymous  
(866) 624-3578 [www.nerna.org](http://www.nerna.org)

43 Hope Street, Room 1705  
Greenfield, MA (413) 772-9258



**OUTPATIENT DAY  
TREATMENT PROGRAMS**

Baystate Franklin Medical Center  
Partial Hospitalization Program  
164 High Street, Greenfield  
(413) 773-4444  
*Dual Diagnosis*

Clinical and Support Options  
Intensive Outpatient Program  
1 Arch Place, Greenfield  
(413) 774-1000

**ACUTE TREATMENT  
PROGRAMS (DETOX)**

Carlson Recovery Center  
(Springfield)  
(413) 733-1423  
(413) 733-1431 (after 5:00 &  
weekends)  
[www.bhninc.org/content/carlson-recovery-center](http://www.bhninc.org/content/carlson-recovery-center)

McGee Recovery Center (Pittsfield)  
(413) 442-1400  
[www.berkshirehealthsystems.org/mcgee](http://www.berkshirehealthsystems.org/mcgee)

Providence Detox (Holyoke)  
(413) 539-2981, (800) 274-7724  
[www.mercycares.com/substance-abuse-treatment](http://www.mercycares.com/substance-abuse-treatment)

Adcare Detox (Worcester)  
(800) 345-3552  
[www.800alcohol.com/inpatient-care](http://www.800alcohol.com/inpatient-care)

Community Healthlink Recovery  
Services (Worcester)  
(508) 860-1000  
[www.communityhealthlink.org/chl](http://www.communityhealthlink.org/chl)

Greenfield Recovery Center  
(Greenfield)  
(413) 733-1423 / (413) 737-2439  
[www.bhninc.org/content/greenfield-recovery-center](http://www.bhninc.org/content/greenfield-recovery-center)

Brattleboro Retreat (Brattleboro, VT)  
(802) 258-3700  
[www.brattlebororetreat.org/programs/drug-and-alcohol-treatment-programs](http://www.brattlebororetreat.org/programs/drug-and-alcohol-treatment-programs)

**RESIDENTIAL RECOVERY  
PROGRAMS**

Beacon House for Men  
57 Beacon Street, Greenfield  
(413) 773-1706 TTY (413) 773-3274

Beacon House for Women  
53 Beacon Street, Greenfield  
(413) 773-1705 TTY (413) 773-3171

Orange Recovery House (Men)  
35 Congress Street, Orange  
(978) 544-6507

Watershed Recovery Home (Women)  
148 Montague City Road, Greenfield  
(413) 512-5018 [watershed@chd.org](mailto:watershed@chd.org)  
*Pregnant and Post-partum*

Hairston House (Men)  
25 Graves Avenue, Northampton(413)  
585-8390 TTY (413) 585-8390

Grace House (Families)  
143 West Street, Northampton  
(413) 586-8213

**MEDICATION ASSISTED  
TREATMENT**

Clean Slate  
1 Arch Place, Greenfield  
201 South Main Street, Athol  
(413) 341-1787  
[www.cleanslatecenters.com](http://www.cleanslatecenters.com)  
*Suboxone and Vivitrol*

Community Health Center  
of Franklin County  
489 Bernardston Rd, Suite 108,  
Greenfield  
(413) 325-8500 [www.chcfc.org](http://www.chcfc.org)  
*Vivitrol*

Community Substance Abuse Center  
177 Shelburne Road, Greenfield(413)  
774-3321 [www.csachelp.com](http://www.csachelp.com)  
*Methadone*

**PRIMARY CARE MEDICATION  
ASSISTED TREATMENT**

Trailside Health  
(413) 625-6240  
[www.cottagemed.org](http://www.cottagemed.org)

Valley Medical Group  
(413) 774-6301  
[www.vmgma.com](http://www.vmgma.com)

**COMMITTING A FAMILY  
MEMBER TO TREATMENT  
INVOLUNTARILY (SECTION 35)**

Greenfield District Court  
101 Munson Street, Greenfield  
Monday-Friday, 8:30-4:30pm  
(413) 774-5533 Clerk's Office

Orange District Court  
1 Court Square, Orange  
Monday-Friday, 8:30-4:30pm  
(978) 544-8281 Probation Department

Opioid Task Force  
(413) 722-9258 [info@opioidtaskforce.org](mailto:info@opioidtaskforce.org)

**OVERDOSE PREVENTION,  
NARCAN TRAINING &  
DISTRIBUTION**

Tapestry Health  
277 Main St, Suite 404A, Greenfield  
(413) 773-8888 [tapestryhealth.org](http://tapestryhealth.org)  
*Free Narcan. Call for appointment.*

Center for Human Development  
131 West Main Street, Orange  
(978) 544-2148 [chd.org](http://chd.org) *Free Narcan*

Learn to Cope  
[www.learn2cope.org](http://www.learn2cope.org) *Free Narcan*

LOCAL PHARMACIES *No prescription  
needed. Insurance covers the cost.*

Walgreens  
329 Conway Street, Greenfield  
(413) 774-5468

5 Pierce Street, Greenfield  
(413) 773-3801

CVS  
137 Federal Street, Greenfield  
(413) 774-7201

1665 Main Street, Athol  
(978) 249-7928